Jean Pe

P.O. Box
Columbus,Oh 43229
United States
N1HC.com

Objective

To find a true Equal Employment Opportunity job career, in a safe, non-hostile environment that will enable me to perform my experienced skills job, while at the same, to have the opportunity to learn new job skills at ease to better my future or strengthen my job career in more Customer Service experiences.

Employment

- ✓ Teleperformance
  09/2007- 12/2007
  Call Center Inbound

  I received phone calls from customers with Internet or Cable TV issues; assisted customers with troubleshooting the problems until resolved or forwarded problems that cannot be resolved through telephone communication, by transferred their calls to higher tier or supervisor; otherwise, scheduled for a home technician appointment.

- ✓ Walmart
  11/2006- 5/2007
  Cashier
  Assisted customers with payment

- ✓ Kroger
  02/2006 – 8/2006
  Cashier
  Assisted customers with transaction

- ✓ CBS Personnel Staffing
  12/2005-02/20
  Warehouse Merchandise Handler

  Worked as a temporarily at a Value City clothing warehouse; work included: sorted, tagged or labeled, folded and parked merchandises.

Education

- ✓ Columbus State Community College
  Non-Degree Program
  General Studies

- ✓ High School
  Vanutelly St George
  General Studies

- ✓ Middle School
  Adner Volnyr
  General Studies

Skills

	Proficiency	Experience	Last Used	Interest
Webmaster	Intermediate	1-3 years	Current	High

Certifications

- ✓ Associate, Customer Service (ACS)
  Franklinton Career Technology Center
  03/2005 – 04/2005

  One month of training workforce program in Customer Service, Data Entry, Call Center Technician, MS Word and Excel.

- ✓ Inbound Call Center Certified
  Cox Communication
  09/2007 – 12/2007

  Cable TV and Internet Service

Language

- ✓ Creole: Speak, Read, Write, Fluent, Expert
- ✓ English: Speak, Read Write, Intermediate, Expert
- ✓ French: Read, Write,